



Cookies Policy

1. Introduction

CDG Global (EU) Ltd is a company incorporated under the laws of Cyprus, the registered office of which is at 109 Omonoias Av., 2nd Floor, Office 201,3045, Limassol, Cyprus and is an investment services firm regulated in the conduct of its activities by the Cyprus Securities and Exchange Commission ("CySEC") under license number 332/17, and its activities include the receipt, transmission and execution of client orders in financial instruments, including through the use of electronic trading platforms. This Cookie Policy clearly explains to you

- (a) what the cookies are;
- (b) what types of cookies we use, and their purpose;
- (c) how you can restrict, block or delete cookies; and
- (d) other useful information about cookies.

2. What are cookies?

Cookies are files created by websites you visit. They make your online experience easier by saving browsing information. With cookies, sites can keep you signed in, remember your site preferences, and give you locally relevant content.

There are two types of cookies:

1. **First-party cookies** are created by the site you visit. The site is shown in the address bar.
2. **Third-party cookies** are created by other sites. These sites own some of the content, like ads or images, that you see on the webpage you visit

Cookies can be used by us for other purposes. For instance, they are used to remember your preferences on our Website, to remember your user ID on our Website, and to help you navigate between pages more efficiently. Cookies can also be used by us to collect information about webpages visited and content viewed by you, links and buttons clicked, URLs visited before and after you visit our Website.

Much, though not all, of the data that is collected through cookies is anonymous, though some of it is designed to detect browsing patterns and approximate geographical location to improve your user experience.

Please note that cookies can't harm your computer. We use encrypted information gathered from them to help improve your experience of the Website. For example, they help us to identify and resolve errors, or to determine relevant related products to show you when you're browsing.

3. What types of cookies we use, and their purpose?

We use the following types of cookies:

- (a) **Essential cookies:** These are cookies that are required for the operation of the website. They include cookies, for example that enable you to log into secure areas of our website or use of e-billing services.
- (b) **Analytical/Performance cookies:** They allow us to recognise and count the number of visitors on the website. They show how visitors are moving around on the website. This helps us to improve our website structure in order for visitors to find what they are looking for easily.
- (c) **Functionality cookies:** These cookies are used to recognise you when you return to our website and this enables us to personalise the website content for you in order to be more suitable, for example by greeting you by

your name and remember your different configured preferences.

- (d) **Targeting cookies:** These cookies used for recording your visit to our website, the pages you have visited and the links you have followed. This helps us to display website content and advertising that is more relevant to your interests. This information may be shared with third-parties services such as advertisers.

Find more in detail information about the individual cookies we use and their purposes in Appendix A on the next page.

4. How can you restrict, block or delete cookies?

Most web browsers have cookies enabled and accept cookies automatically, but you can alter the settings of your browser to erase cookies or prevent automatic acceptance if you prefer. Generally, you have the option to accept all cookies, to be notified when a cookie is issued or reject all cookies. You may prefer to disable cookies on this site and on others. The most effective way to do this is to disable cookies in your browser.

(a) **Internet Explorer:** Click the Tools button, and then click on Internet option. In the Privacy tab, click the Advanced button under Settings and change the way Internet Explorer handles cookies. Learn how to manage [Internet Explorer cookies](#)

(b) **Microsoft Edge:** Go to More, Settings and under Advanced settings, select View advanced Settings, and then under Privacy and services go to Cookies and choose the option you want. Block all cookies blocks all cookies that websites try to save to your computer. Block only third-party cookies blocks third party cookies, which are saved by external web services, such as ads embedded on webpages you have navigated to. Learn how to manage [Microsoft Edge cookies](#)

(c) **Firefox:** Open the menu and select Preferences, select the Privacy panel, set Firefox will use custom settings for history and change the way Firefox handles cookies. Learn how to manage [Firefox cookies](#)

(d) **Google Chrome:** Open the menu and select Settings, Show advanced settings, in the Privacy section, click on Content settings and change the way Chrome handles cookies. Learn how to manage [Chrome cookies](#)

5. Analytics Tool for the website

On our website Google Analytics is used as analytics tool to get an overall picture of how visitors use the site. Google Analytics uses cookies to collect information in an anonymous form (aggregated) about how visitors use the website, for example, the number of page views, how visitors have arrived at the website, and the number of visits. The purpose is to help us improve the usability of the website. The information generated through your website usage is redirected to and stored by Google Inc. To learn more, read the [Google Privacy Policy](#), which describes how your information is used in Google

6. Cookie Policy Updates

Occasionally, CDG Global may update this Policy. The revised Cookie Policy will be posted on the Website keeping you updated for any future changes.

For any queries or further information in relation to this Cookie Policy please Contact Us at support@cdgglobal.eu

Appendix A

Cookie Name	Description	Purpose	Life Time	Any first or third-party cookies used
AccountCountry	Functional cookies used for the visitor's convenience, remembering preferences on the website and CDG Global tooling throughout the website	Functionality	30 days	No
__lc.visitor_id.		Functionality	3 years	No
_hjIncludedInSample	Set by HotJar and are used to provide us with information on the way users visit our Website, e.g. clicks and pages viewed.	Performance	1 year	HotJar(First-party)
_ga	These cookies are set by Google and are used to collect information about how visitors use our site, which we use to help improve it. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.	Performance	2 years	Google Analytics(First-party)
_utma		Performance	2 years	
_utmb		Performance	2 years	
_utmc		Performance	Session	
_utmt		Performance	2 years	
_utmz		Performance	2 years	
_gid		Performance	24 hours	
DSID		These cookies set by a third party (DoubleClick) and are used for serving targeted advertisements that are relevant to you across the web. Targeted advertisements may be displayed to you based on your previous visits to this website. For example, advertisements about a topic you have expressed an interest in while browsing our site may be displayed to you across the web. In addition, these cookies measure the conversion rate of ads presented to the user	Targeting	
IDE	Targeting		1 year	doubleclick.net(Third-party)
_livechat	These cookies support our live chat function on the Website.	Essential	3 years	LiveChat Inc(Third-party)
_livechat_lastvisit		Essential	3 years	
lc_sso*		Essential	2,5 years	
3rdparty		Essential	Session	
__lc.visitor_id.*		Essential	2,5 years	